



**Shameel Sharma** is the Chief Operating Officer for ACS Solutions India.

Having been in the industry for 25+ years, Shameel's career encompasses a diverse portfolio of industries including Hotels, Airlines, BPO, IT solutions, and more - across both captive and third party operations. Integrating diverse people, processes, tools, and technology to curate employee experiences and transform great businesses into great places to work is his forte.

Prior to ACS Solutions, Shameel was the Managing Director of Kantar Operations, India. Over the course of his career, he held leadership roles in various companies like Microsoft, WNS Global Services, Sopra Steria, Convergyns and KLM Cargo.

Shameel holds a Diploma in Hotel Management from IHM Pusa, New Delhi, a Sr. Manager's Certification in Management from Indian Institute of Management, Calcutta, and a Bachelor of Arts from Osmania University, Hyderabad.

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